

PO Box 10231  
GEORGE 6520

19 February 2018

The Share Bureau  
PO Box 53743  
Troyeville 2139

Attention : Ms Reah Lebattie

Dear Reah

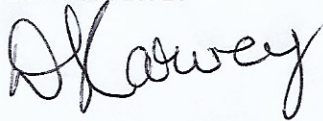
I would like to place on record, my sincere appreciation for the work you have done in regard to my share entitlement being recovered. You and your colleagues have been amazingly efficient and response to queries has been almost immediate.

It has been a pleasure dealing with you and any queries I might have in the future, I know will be handled with the utmost professionalism and competency.

Once again, many thanks.

Kind regards

DIANA HARVEY

A handwritten signature in black ink, appearing to read 'D. Harvey', written over the printed name 'DIANA HARVEY'.